

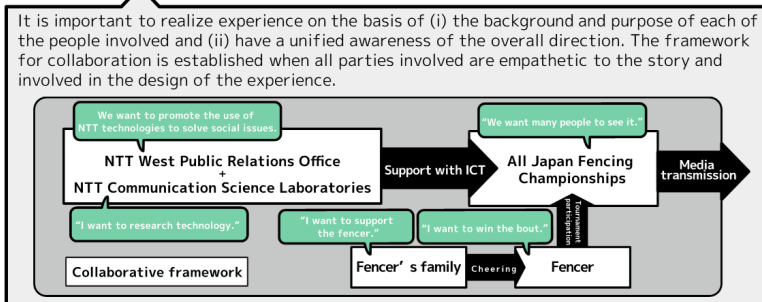
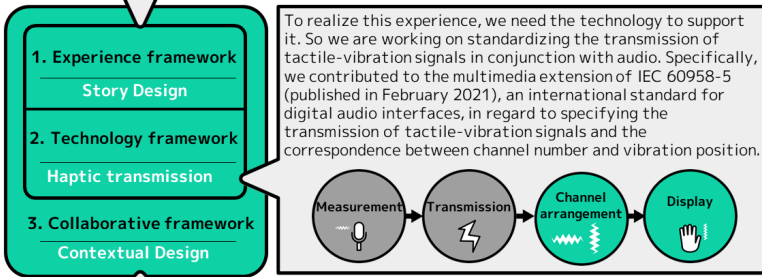
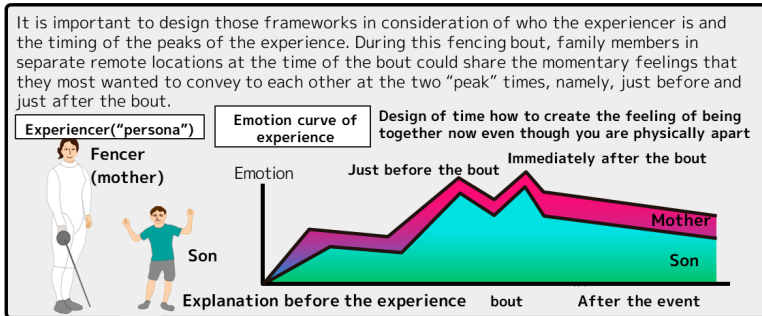
Abstract

Reconstructing **empathic communication** that allows people to share feelings even in the remote age, by **designing 3 frameworks** as a solution. We have created a system called **“remote high-five”** through which families in remote areas can exchange “high fives” during sports events. As a framework for realizing empathic communication in society, we arranged three elements—namely, design of the story (including the people who experience it and the flow of the experience), technology that supports tactile transmission, and context that inclusively involves all parties—and were able to show the effectiveness of the “remote high-five” system with an example. We aim to create a society in which anyone can communicate with each other and feel that they are together even if the people are far apart.

What is “empathic communication”?

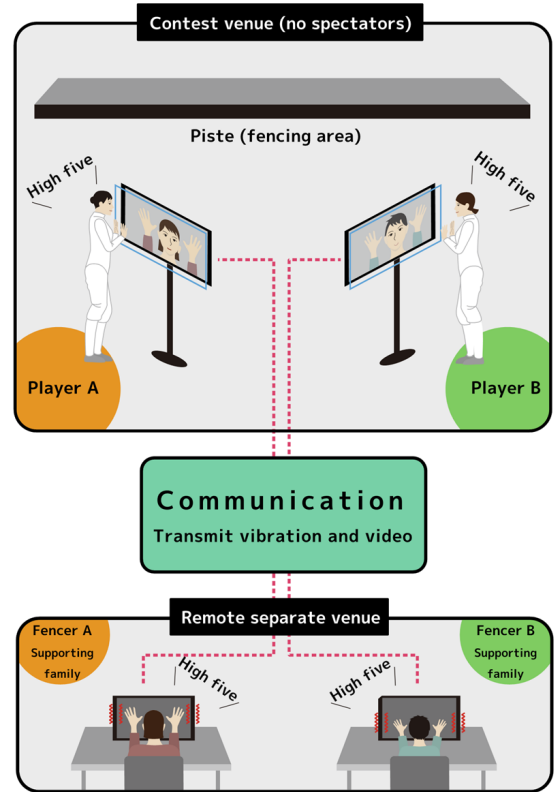
Owing to the novel coronavirus pandemic, conventional physical communication between people is being lost. In such a remote-communication era, it is important to reconstruct **empathic communication** that shares people’s feelings. For that purpose, it is essential to design three frameworks: **experience, technology, and collaboration**.

Designing three frameworks to reconstruct empathic communication



An example of empathic communication

At the All Japan Fencing Championships, we created a remote “high-five experience” (called “remote high-five”) through which people share joy and support even when they are far away, by sending vibrations and images via communication and sharing emotions.



References

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